VISITING INFORMATION

Visit <u>Lambtoncares.ca</u> to book an indoor visit or outdoor visit. If you require assistance please call;





	Appointment Required	PPE Required	Number of Visitors	Timeframe	COVID Test Green/Yellow Zone - every two weeks Orange/Red/Grey Zone - every week	Notes
Virtual Visits	Yes	No	No limit	30 Minutes	Not Required	
Window Visits	Yes	No	No limit	30 Minutes	Not Required	
Outdoor Visits	Yes	Mask - bring your own	2 Visitors	30 Minutes	Not Required	Must meet in the designated visiting area.
Indoor Visits	Yes	Surgical mask will be provided by the Home	2 Visitors	30 Minutes	Required Must provide proof of Negative COVID test or proof or clearance from Public Health	Must meet in the designated visiting area.
Essential Visitor - Caregiver	No	Surgical mask will be provided by the Home	2 Visitors	No time limit	Required Must provide proof of Negative COVID test	Each resident can identify 2 people as an essential caregiver. Essential caregivers must be identified in writing by the Resident/POA/SDM prior to visit. Essential caregivers must meet in the resident's room.
Residents in Isolation	No	Full PPE (Gown, surgical mask, eye protection, gloves)	1 Visitor	No time limit	Required Must provide proof of Negative COVID test	Visitor must be one of the designated caregivers with written confirmation on file.
Residents who are very ill/receiving palliative care	No	Surgical mask will be provided by the Home	2 Visitors at a time	No time limit	Not Required	Full PPE required if the resident is in isolation.
Emergency Services	N/A	Surgical mask	N/A	N/A	Not Required	Screening is not required
Essential Visitor - Support Worker	N/A	Surgical mask will be provided by the Home	2 Visitors	N/A	Required Must provide proof of Negative COVID test or proof or clearance from Public Health	Examples of support workers include: hairdresser, physiotherapy, chaplains, mobility vendors, food delivery, contractors, health care service providers
Government Inspector	N/A	Surgical mask will be provided by the Home	N/A	N/A	Not Required	
Outings/ Appointments	No	Mandatory Masking in effect for the province of Ontario	N/A	Duration: Less than 24 hours	Not Required	Please contact the booking number to inform of any upcoming appointments/outings. This will ensure your loved one is ready at the specified time. Residents will be provided with a surgical mask, education on hand hygiene and social distancing prior to leaving the Home. It is strongly recommended that each resident wear a mask at all times for their protection. Residents will be screened when they return from the outing.

Overnight Stay	N/A	Mandatory Masking in	N/A	N/A	Not Required	When a resident requests a leave of absence of 24 hours or more it will be
		effect for the province				reviewed on a case by case basis.
		of Ontario				
						Resident must isolate for 14 days upon return.
						Resident will be provided with a surgical mask, education on hand hygiene and
						social distancing prior to leaving the Home. It is strongly recommended that
						each resident wear a mask at all times for their protection.
						Residents will be screened when they return from the outing.