



Long-Term Care Division
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COVID-19 VISITING GUIDELINES - INFORMATION SHEET

Long-Term Care Homes must meet the following conditions before they welcome visitors:

- Homes must not be in outbreak. In the event of an outbreak at an individual Home, non-essential visits will again be restricted.
- If a second wave of COVID-19 occurs, the government will revert to restricting visitors at all Homes to protect residents and staff.
- Homes must maintain the highest infection prevention and control standards.
- Residents in isolation or who are ill will not be able to participate in a scheduled visit.
- **ALL INDOOR VISITORS MUST PROVIDE PROOF TO THE SCREENER ON ARRIVAL TO THE HOME THEY HAVE TESTED NEGATIVE FOR COVID-19 WITHIN THE PREVIOUS 14 DAYS AND SUBSEQUENTLY NOT TESTED POSITIVE.** The Home is not responsible for providing the testing.

Two visitors are allowed to visit at the same time for outdoor and indoor visits. Both visitors will be subject to strict health and safety protocols. These include:

Outdoor Visitors:

- Review information package prior to visit.
- Complete the provided Attestation Form prior to the visit commencing.
- Pass active screening for symptoms and exposure for COVID-19, including a temperature check, every time you visit. Temperature must be below 37.8 °C.
- Visitors are responsible for bringing and wearing a face covering at all times while on the property of the Home, including during the screening process and throughout the duration of the visit.
- Hand sanitizer will be supplied and will be used before, during (as needed) and after the visit.
- Strict adherence to physical distancing of a minimum of 2 metres / 6 feet is required at all times. Visitor areas are clearly marked and the visit must take place in the prearranged location set up by the Home.
- The visiting location will be cleaned by staff between each visit.
- All items must come through the screener for disinfecting.
- Any non-adherence to these directions will be the basis for discontinuation of visits.

Indoor General Visitors:

- Review information package prior to visit.
- Complete the provided Attestation Form prior to the visit commencing.
- Pass active screening for symptoms and exposure for COVID-19, including a temperature check, every time you visit. Temperature must be below 37.8.
- Provide proof to staff of testing NEGATIVE for COVID-19 within the previous 14 days and not subsequently testing positive.
- Proof of a negative Covid-19 test can be provided by showing the screener the result on a personal device (e.g. cell phone or ipad) or by showing a paper print out. Any concerns or questions about what is valid proof or how to provide, please contact the home in advance.
- Anyone who previously had laboratory-confirmed COVID-19 and was cleared by the local Public Health Unit must provide proof of clearance from Lambton Public Health.
- Visitors are required to wear a surgical mask provided by the Home throughout the visit.
- Food and drinks can be brought in for residents, however visitors can't consume themselves, due to the requirement to wear a mask at all times.
- Hand sanitizer will be supplied and will be used before, during (as needed) and after the visit.
- Adherence to physical distancing of a minimum of 2 metres / 6 feet is recommended at all times, however physical contact that does not involve directly facing one-another can be considered if it will help with the social and emotional well-being of the resident
- The visiting location will be cleaned by staff between each visit.
- No pets of any kind will be permitted at the visit
- All items must come through the screener for disinfecting.
- Any non-adherence to these directions will be the basis for discontinuation of visits.

Visiting Schedule

- One 30 minute visit per resident per week can be booked in advance.
- Visiting hours will be scheduled weekly, Monday - Friday with breaks for resident meals.
- Visits are scheduled to allow for time in between visits for staff to clean and disinfect the area.
- Visits will be booked through the Home's designated staff member.

Caregivers:

- A maximum of 2 caregivers may be designated per resident at a time. The designation should be made in writing to the Home. The decision to designate an individual as a caregiver is entirely the remit of the resident and/or their Substitute Decision Maker and not the Home.
- A resident and/or their Substitute Decision Maker may change a designation in response to a change in the:
 - Resident's care needs that are reflected in the plan of care.
 - Availability of a designated caregiver, either temporary (e.g., illness) or permanent.
- Review information package prior to visit
- Complete the provided Attestation Form prior to the visit commencing
- Pass active screening for symptoms and exposure for COVID-19, including a temperature check, every time you visit. Temperature must be below 37.8 °C.
- **Provide proof to staff** of testing NEGATIVE for COVID-19 within the previous 14 days and not subsequently testing positive.
- **Proof of a negative Covid-19 test can be provided by showing the screener the result on a personal device (e.g. cell phone or ipad) or by showing them a print out. Any concerns or questions about what is valid proof or how to provide, please contact the home in advance.**
- Caregivers are required to wear a surgical mask provided by the Home throughout the visit.
- **Food and drinks can be brought in for residents, however visitors can't consume themselves, due to the requirement to wear a mask at all times.**
- Hand sanitizer will be supplied and will be used before, during (as needed) and after the visit.
- Adherence to physical distancing of 2 metres / 6 feet is recommended at all times, however physical contact that does not involve directly facing one another can be considered if it will help with the social and emotional wellbeing of the resident.
- Caregivers will visit with residents in the resident's room.
- Caregivers will walk directly to and from the resident's room and maintain physical distancing of 2 metres / 6 feet from all other persons.
- Visits will take place in the room and not in other areas of the Home.
- No pets of any kind will be permitted at the visit
- All items must come through the screener for disinfecting.
- Any non-adherence to these directions will be the basis for discontinuation of visits.

Residents in Isolation

- If the resident is self-isolating or symptomatic, a maximum of 1 caregiver per resident may visit at a time. The caregiver must wear full personal protective equipment (gown, mask, eye protection and gloves).
- A caregiver may not visit any other resident or home for 14 days after visiting another
 - Resident who is self-isolating or symptomatic; and/or
 - Home in an outbreak.

Visiting Schedule

- Caregivers are not required to schedule visits.
- Visiting hours will be provided for each Home.

Frequently Asked Questions

1. *Can I hug or hold hands with the person I am visiting?*
Visitors and residents are encouraged to practice physical distancing for the duration of their visit.
However, for those indoor visitors who have verbally attested to not testing positive within the last 14 days, physical contact that reduces risk to the resident and does not involve directly facing the resident can be considered if it will help with the social and emotional well-being of the resident.
2. *If the person I am visiting gets sick on the day of the scheduled visit, do I have to wait another week or will my visit be rescheduled sooner?*
We will reschedule the visit to as soon as possible when it is safe for that to happen.
3. *I am not available Monday-Friday for a visit. Can I schedule a visit on the weekend?*
This will be determined on a case-by-case basis.
4. *If I need to cancel my scheduled visit, who do I contact?*
Please contact the Home
The Villa: 519-882-1470 x 5098.
The Lodge: 519-786-2151 x 5520.
The Manor: 226- 377- 2535